

**From:** 2200 Brices Creek Road notifications@nest.com  
**Subject:** Urgent cooling system issue at 2200 Brices Creek Road • Nest Thermostat  
**Date:** August 30, 2021 at 7:11 PM  
**To:** hagensiekerj@gmail.com

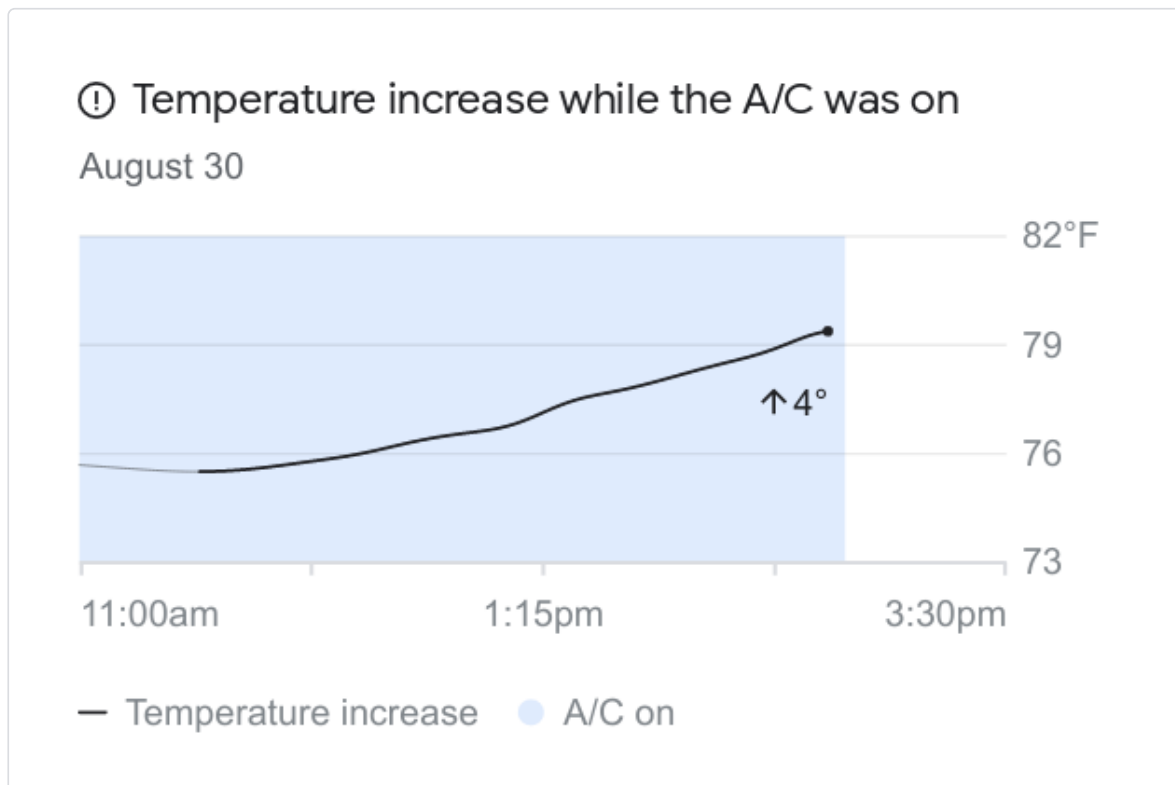


Nest

## Your A/C system likely failed to cool your home

When the A/C was on between 11:35 AM and 2:38 PM on August 30, 2021, your home got 4°F warmer. This is higher than expected based on your local weather and recent A/C system performance. [Learn more](#)

Did you leave a window or door open? Does your outdoor unit make a clicking noise when the A/C is on? This issue could be caused by a draft from an open window or a system issue like a broken start up capacitor or fan.



Get a HVAC system checkup

## Get a pro system checkup

Book a pro checkup through our booking partner Handy to identify any possible issues.



### Exclusive preferred pricing

Nest customers can get regular checkups for just \$49 and urgent checkups within 48 hours for \$119 if booked by August 31, 2021.



### Money back guarantee

If you book from this email alert and no issues are found, you'll get your money back, guaranteed.



### Highly rated pros

Handy's certified pros have serviced over a million bookings with an average rating of 4.5 out of 5 stars.



### Flexible scheduling

Easy online booking and rescheduling.

Get a pro checkup

Your safety and that of the Handy pros are our highest priority. During visits, pros will follow social distancing guidelines and wear personal protective equipment like masks, gloves, and shoe covers. Additional details on the Handy booking page.

Help us improve this feature by [letting us know](#) if you noticed a system issue or intend to follow up on this alert.

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These alerts are meant to provide you with important information, but we make no endorsement, representation, or warranty about the health of your HVAC system. These alerts should not replace a diagnosis by a qualified HVAC professional.

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